



PowerFLEX™ Mobile Limited Warranty Program

Please note that if your System was installed by an RV, boat, or truck dealer; aftermarket installer; or incorporated in a finished product by an original equipment manufacturer (each a "Dealer"); ALL WARRANTY ISSUES SHOULD BE ADDRESSED THROUGH YOUR DEALER.

Global Solar provides a limited 5 Year warranty from the date of purchase applicable to the Global Solar PowerFLEX™ Mobile system products listed below:

- PFM-2K – PowerFLEX Mobile – 200W RV Solar Charging System.
- PFM-1K - PowerFLEX Mobile – 100W RV Solar Charging System.
- PFM-1E - PowerFLEX Mobile – 100W RV Solar Expansion Kit.

Global Solar® PowerFLEX™ Mobile RV solar charging system (the "Systems") feature Global Solar's flexible, lightweight, and powerful PowerFLEX™ solar panels ("Modules") designed for long life in a wide variety of applications. While there are many ways you or a Dealer (whoever installs the System is the "Installer") can install and use Kits and Systems, Global Solar provides this limited warranty only for Kits and Systems which comply with specific guidance regarding use, including:

- (a) proper registration of the Modules with Global Solar (a Module that is registered is referred to as a "Registered Module");
- (b) application of Registered Modules to a conventional, fixed and permanent surface
- (c) compliance with Global Solar's PowerFLEX™ Mobile Installation Instructions (the "Installation Instruction") available at www.globalsolar.com.

This PowerFLEX Mobile Limited Warranty comprises four parts

1. PowerFLEX™ Module Limited Warranty Program, a separate document describing the limited defects and performance warranties;
2. The PowerFLEX Mobile Adhesion Limited Warranty described below;
3. The PowerFLEX Component Limited Warranty described below; and
4. The PowerFLEX Mobile System Performance Limited Warranty described below

FOR ADDITIONAL DOCUMENTS, WARRANTY SERVICE, OR INFORMATION or other issues concerning the PowerFLEX Mobile Products, please contact the distributor or installer who originally sold the PowerFLEX Mobile RV System or contact Global Solar.

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1. PowerFLEX™ Module Limited Warranty Program

The innovative central component of your System is one or more PowerFLEX™ Module, a photovoltaic panel which converts sunlight into electricity. The features of the Global Solar warranty for Modules may be found in the PowerFLEX™ Module Limited Warranty Program document available at www.globalsolar.com.

2. The PowerFLEX Mobile Adhesion Limited Warranty

DANGER: Improper installation may result in the separation of the Module from the mounting surface. When your vehicle is in motion this may injure bystanders or damage your Module, your System, your vehicle, or the property of others.

Failure to strictly follow the Installation Instructions creates a safety hazard!

Global Solar warrants that the Registered Module will for a period of five years adhere to the surface (except for routine wear and tear) to which you or your Dealer has affixed the module provided that

- a. the mounting surface is in very good or better condition at the time of installation and is not subjected to damage except routine wear and tear;
- b. the mounting surface is comprised of a material and surface finish compliant with the Installation Instructions;
- c. the mounting surface is prepared as described in the Installation Instructions;
- d. the module is a properly Registered Module and is installed in strict compliance with the installation manual.

This warranty applies solely to the Module adhesion and does not cover repair or refinish of the mounting surface or any indirect, incidental or consequential damages due to an adhesion failure.

3. The PowerFLEX Component Limited Warranty

DANGER: Failure to strictly follow (a) routine electrical safety precautions and (b) the Installation Instructions creates a safety hazard and may cause serious injury or death!

Global Solar warrants that System components supplied by GSE as standard, released kit parts will function as specified for a period of five years (except for routine wear and tear) provided that

- a. the vehicle electrical system into which the System is integrated including any customization and additions,
 - i. is appropriately protected, grounded, and in good condition;
 - ii. complies with applicable vehicle standards and normal conditions for such vehicle at the time of installation;
- b. the areas in which the System components are installed are appropriately protected from damage and environmental conditions and in good condition;
- c. the System and components are not subjected to any damage or negligence except routine wear and tear;
- d. all components are installed in compliance with the Installation Instructions.

This warranty applies solely to the System and does not cover repair of the vehicle electrical system, including any customization or additions, or any indirect, incidental or consequential damages due to a System component failure.

4. The PowerFLEX Mobile System Performance Limited Warranty

Global Solar warrants that the System will perform to greater than 80% of the solar module nameplate specification for a period of five years (except for routine wear and tear) provided that the System is installed in compliance with the Installation Instructions, which includes the requirements of the PowerFLEX™ Module Limited Warranty Program, the PowerFLEX Mobile Adhesion Limited Warranty, and the Component Limited Warranty. This warranty applies solely to the System and does not cover any indirect, incidental or consequential damages due to a System failure.



PowerFLEX™ Mobile Limited Warranty General Terms and Conditions

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The following exclusions, limitations and conditions apply to these warranties and to all PowerFLEX Mobile RV Solar Charging Systems.

1. **Excluded Costs.** Global Solar is not responsible for the costs of:
 - (a) diagnosis of a problem;
 - (b) removal of a Module or System component requiring service or replacement;
 - (c) reinstallation of a Module or System component after it has been repaired;
 - (d) transportation of the Module or System components to Global Solar or Dealer, if required.
2. **Excluded Causes.** Global Solar's limited warranties do not cover damage, malfunction, or failure if Global Solar concludes that the damage, malfunction, or failure resulted from design considerations unique to a particular use of the System. In all cases, system design decisions are solely the responsibility of the Installer. The Installer has the best knowledge of the variables affecting a particular use and is responsible for the assessment of acceptable risks and benefits. On those occasions where design decisions cause or contribute to failures or are not consistent with the Installation Instructions, Global Solar's warranty does not apply.
3. **Excluded Claims.** The limited warranty does not cover, and Global Solar is not responsible for the failure of a System, if a failure is a result of any of the following:
 - (a) Repair, modification, service or movement of a Module or System component;
 - (b) Defects or failures caused by devices or parts other than the Module or System components, including by the mounting methods used to install the Module and System components, or by the appliances or activities near the Module or System components;
 - (c) Failures caused by inappropriate connections or use of other components. This includes, but is not limited to, (a) connection of the System in a manner that generates or exposes the system to inappropriate voltages; (b) failures of the System resulting from other electrical components on the vehicle; (c) failures of the Module caused by failed or defective system components other than the System itself; or (d) failures of the Module caused by improperly rated or defective wiring or other connections;
 - (d) Exposure of the Module to abuse, misuse, or negligent acts, including but not limited to (a) failure to maintain the surface of the Module in accordance with the Installation Instructions, (b) use of inappropriate abrasives or chemicals that damage the Module, (c) prolonged exposure to a marine environment unless the installation complies with specific guidelines applicable to such installations, (d) abnormal environmental conditions such as acid rain, smoke, salt damage or other pollution, or (e) external corrosion, mold discoloration, or the like, or (f) undue shear or torsional forces due to poor design, quality, or maintenance of the roof upon which the module is mounted ;
 - (e) Failures caused by exposure to power surges, lightning, fire, flood, pest damage, accidental breakage, actions of third parties and other events of force majeure or accidents outside Global Solar's reasonable control and not arising under normal operating conditions.
4. **Circumstances When the Warranty Does Not Apply.**
 - (a) Global Solar's limited warranty does not apply if the Module's model number or serial number is altered, removed, defaced, or otherwise rendered illegible.



PowerFLEX™ Mobile Limited Warranty General Terms and Conditions

- (b) Global Solar's limited warranty
 - (1) extends only to the original purchaser;
 - (2) applies only while the Module remains mounted in its original location.
 - (c) Global Solar's limited warranty does not apply to any alteration of a Module or System component; or to integration into another product by a third party.
5. Use of Remanufactured or Refurbished Parts. Global Solar may, at its sole option, use new, remanufactured or refurbished Modules or System components when repairing or replacing under warranty. The replaced Modules or System components will become Global Solar's property.
6. No Additional Warranties.
Global Solar makes no warranties, express or implied, other than the warranties made in this warranty document. Global Solar specifically disclaims any warranty of merchantability or fitness for a particular purpose. To the extent warranties of merchantability or fitness for particular purpose cannot be effectively disclaimed by this warranty, they are limited in duration to the term of the warranty for which your use of the PowerFLEX System is qualified.
7. Sole Remedy.
The warranties described in this warranty are the sole and exclusive warranties granted by Global Solar with respect to the PowerFLEX Mobile Systems and are the sole and exclusive remedy available to a purchaser of the System. Correction in the manner and for the period of time provided in this warranty shall fulfill all liabilities and responsibilities of Global Solar with respect to the System and shall constitute full satisfaction of all claims relating to the PowerFLEX Mobile System, whether based on contract, negligence, strict liability, or otherwise.
8. No Incidental or Consequential Damages.
Global Solar is not responsible for any incidental, consequential, economic, property, special or punitive damages arising from the use, loss of use, or failure of a System to perform as warranted. Under this exclusion Global Solar is not responsible for damages for lost services, lost power generation, cost of substitute services, lost profits or savings, or expenses arising out of third-party claims.
9. Maximum Liability Limited to Purchase Price.
Global Solar's maximum liability under any warranty, express, implied, or statutory, or for any manufacturing or design defects, is limited to the purchase price of the System that fails to satisfy the warranty.
10. Limitation of Exclusions in Some Jurisdictions. If the initial purchaser of a Global Solar System purchased the product in a country or state with laws limiting the applicability of provisions or exclusions contained in this warranty, the provisions whose applicability is limited by law will be limited or deleted, but only to the extent required by such laws. All other provisions remain in full force.